

Bulky Waste Strategy & Re-use and Recycling Credit Policy Update

Appendix 2a. Options considered for the provision of bulky waste collection services

Bulky Waste Collection – Key Components	Options considered	Preferred Option
Householder requesting collection	One telephone number and one website across the whole county	
	One telephone number and one website for each WCA	✓
	WCA call centres and websites signposting to other organisations for collection of re-usables	
Collection from households	Uniform bulky waste collection service across Bucks and integrated with HWRC services	
	Single bulky waste collection service provider at Buckinghamshire or WCA level	
	Collection service provided in partnership with a re-use organisation. Re-use organisations collect materials if some of the materials for collection include potentially re-usable items. If no re-usables are expected, then the collection could be provided either by the re-use organisation or WCA's contractor.	✓
	Multi-stream separate collection (e.g. separate collection for re-use, recycling or disposal) resulting in potentially multiple visits to a household to remove items notified in a single booking.	
Destination of collected bulky waste	If collected by a re-use organisation (either solely or in partnership with WCAs' collection contractors), re-usable items are delivered direct to the re-use organisation's storage locations and non-re-usables delivered to a specific centralised location(s) or existing HWRC network.	✓ HWRC preferred
	If collected by a re-use organisation (either solely or in partnership with WCAs' collection contractors), all re-usable and non-re-usable items are delivered to a specific centralised location(s) or existing HWRC network for segregation to re-usables, recyclables and disposables.	
	If re-use organisations are not involved in the collection of bulky waste, all collected bulky waste is delivered direct to a centralised location(s) or existing HWRC network for segregation to re-usables, recyclables and disposables	

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Appendix 2b. Options considered for the re-use of bulky waste accepted at HWRCs

Options considered

**Preferred
Option**

**Arrangements for
the re-use of
bulky waste
received at
HWRCs**

Utilise existing re-use infrastructure provided by re-use organisations in the region



Provide additional infrastructure to expand the existing HWRC re-use operations